

The Deep

Please provide details about your company and the sector that you work in?

The Deep, one of the most spectacular aquariums in the world, is located in Hull, and opened in 2002. This award-winning attraction is home to 3,500 fish including magnificent sharks and rays **and also a colony of Gentoo penguins**. The building exploits the landscape on which it is built and was inspired by natural geological land formations. Gleaming glass and aluminium thrust into the dramatic landscape on the confluence of the two rivers marking the historic entry to Hull with a brand new future.



In its first year The Deep welcomed over 850,000 visitors, making Hull's new aquarium busier than London Zoo. **This early success, and subsequent busy years helped finance a £5 million extension in 2005, also facilitated by the Millennium Commission who gave a second grant to the project. Extra exhibition space, retail and reception areas plus a larger education centre were created.**

The Deep operates as an education/conservation charity and in recent years has become an international player in marine conservation. It is also the most commercially successful Millennium Project.

The Deep offers a range of unique activities to suit all ages from sleep overs to exclusive dining and Penguin breakfasts as well as being a visitor attraction. The Deep attracts visitors from a 3 hour drive time.

The attraction employs 160 **staff** of which there are 110 full time equivalents and offers flexible working. **Staff are employed** in the following departments:

- **Retail and catering outlet**
- **Car park**
- **Animal husbandry**
- **Finance**
- **Human Resources**
- **Reception**
- **Maintenance**
- **Education**
- **Administration/bookings**
- **Marketing**

The qualifications needed vary depending on the role the employee is doing.



Training programmes offered?

The Deep understands the importance of maintaining and upskilling its workforce and offers a range of different of in house training ranging from a level 5 diploma in management and leadership to mindfulness and dealing with Autism.

The visitor attraction accepts requests for one week work experience placements for year 10 students. There is some marine related placements available however you should be studying a level 4 and above animal care course or something similar, where you are working towards becoming a

veterinary nurse or zoologist. **Please note:** it can be difficult to accommodate everyone as they receive over 300 requests each year. If you are interested in work experience with The Deep you should contact Susan Hornby via susan.hornby@thedeep.co.uk

Supported Internships are also offered to students for one day across six weeks. These placements are often in the business centre, reception and conference team.

How does your company recruitment process work?

The salary of an employee depends on the role they are performing. All employees benefit from a final salary pension scheme and receive between a 1% and 10% bonus each year. The company looks for employees with good organisational skills, customer service skills, working relationships, communication skills and a good team work ethos.

To view any job vacancies visit <https://www.thedeep.co.uk/our-ethos/working-for-us>

Where can you go to find out more about the qualifications you may need and where you can study?

For information on the courses and apprenticeships available across the Humber visit www.logonmoveon.co.uk (Hull and East Riding), www.lincs2.co.uk (North East Lincolnshire) and www.lincs4u.co.uk (North Lincolnshire). For more information on the growth sectors, occupational information and job search techniques/guidance please visit <https://careersyandh.co.uk/> and click on the 'contact us' button.